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**VIA ELECTRONIC FILING**

The Honorable Jocelyn G. Boyd  
Chief Clerk / Administrator  
Public Service Commission of South Carolina 101  
Executive Center Drive, Suite 100  
Columbia SC 29211

**Re: South Carolina Disconnection Report for Service Terminations  
Docket No. 2006-193-EG**

Dear Ms. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Progress, LLC's ("DEP") South Carolina Disconnection Report of Service Termination for the period of April 2019 through June 2019.

The attached information contains the total number of customers whose services have been terminated, by day and by month, including the reasons for that termination, and the average duration of those service interruptions.

Please contact me if you have any questions.

Sincerely,

A handwritten signature in blue ink that reads "Rebecca Dulin".

Rebecca J. Dulin

Enclosures

cc: Parties of Record

## Duke Energy Progress

### Quarterly Report on South Carolina Involuntary Disconnects (Second Quarter 2019)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
April 2019	2044
May 2019	2138
June 2019	1421

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

April 2019			May 2019			June 2019		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	95		1	83	1	1		
2	133	1	2	87	1	2		
3	133		3	166	1	3	100	
4	109	1	4			4	125	4
5	101	1	5		1	5	89	
6			6	90	1	6	84	1
7			7	149		7	64	1
8	101	2	8	102	3	8		
9	137	1	9	2	2	9		
10	67	1	10	1	1	10	66	
11	16		11		2	11	136	
12	80	1	12			12	79	2
13			13	133	1	13	75	
14			14	144	3	14	120	1
15	122	2	15	91	1	15		
16	140	1	16	89	1	16		
17	115	2	17	87	2	17	35	1
18	3	1	18			18		1
19	1		19			19	182	1
20			20	98	5	20	85	3
21			21	131	2	21	106	1
22	101		22	126	2	22		
23	85	3	23	67	1	23		
24	138		24	109	2	24		
25	78	1	25			25		
26	99	2	26			26	1	1
27			27			27	34	1
28			28	78	2	28	21	1
29	72	1	29	154	2	29		
30	96	1	30	22		30		
31			31	91	1	31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	April	May	June
Non payment	2022	2100	1402
Hazard	22	38	19

- 4) Average duration of involuntary terminations:

*0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)*

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

*Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the Public Service Commission of South Carolina on October 14, 2015 and provided to the Office of Regulatory Staff*